

Dear clients and friends of St. James Rehabilitation Physiotherapy.

Due to the COVID-19 virus pandemic, we will be implementing increased safety measures to protect our clients, staff and patients. The health and safety of our clients, staff & patients are our top priority. We will make every effort to ensure that we deliver high quality Physiotherapy services to all our patients.

- We are taking even greater measures to stop the spread of disease, by implementing enhanced and frequent disinfecting protocols.
- To protect yourself and others, we ask that anyone who is feeling unwell refrain from visiting the clinic so that we can all do our part to limit the spread of the virus in our community.
- **We ask that all clients who exhibit symptoms of cough, fever and/or shortness of breath, or have traveled to an area of active COVID-19 transmission within the previous FOUR weeks avoid coming into the clinic and instead arrange to reschedule their appointment.**
- We will be temporarily waiving our cancellation policies.
- We are asking that you please call in advance to confirm your appointment and to check the clinic's hours of operation. **During this COVID-19 pandemic the clinic will be on reduced hours.**

If you have any questions or concerns. Please feel free to contact us and we will be happy to help.

Thank You

Brian Kushner